YOUR HEALTH AND SAFETY IS OUR NUMBER ONE PRIORITY.

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@ A R N P R I O R

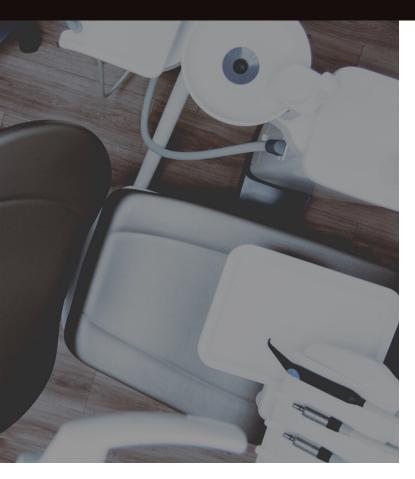
Dentistry

YOUR DENTAL CARE CAN REMAIN A PRIORITY WITHOUT SACRIFICING YOUR OVERALL HEALTH & SAFETY AT DENTISTRY@ARNPRIOR





CONTACT US



OUR GUIDELINES

Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice, and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable.

Our office follows infection control recommendations made by the Canadian Dental Association (CDA), Centers for Disease Control and Prevention (CDC) and the Royal College of Dental Surgeons of Ontario (RCDSO). We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

We have updated our safety protocols according to newly released guidelines that will improve the safety of both our patients and team when it is time for your next appointment. More than ever, we are here to help you feel confident in prioritizing your dental care without sacrificing your overall health and safety to do so.

NEW SAFETY MEASURES



MOBILE CHECK IN



ONLINE FORMS



SOCIAL DISTANCING



CONTACT US



1- MOBILE CHECK IN

A Surgical Mask Will be Provided Upon Mobile Check-In

To control the number of individuals in the building at one time, we will be utilizing a mobile check-in feature until further notice. Once you arrive, please call the office. When we are finished preparing for your arrival, we will give you a call to join us inside the office. When you arrive, if you don't already have a mask, you will be given one as it is now mandatory. Hand sanitizer will also be given upon your arrival.



2 - MOBILE FORMS

Online Forms Will Need to be Completed Prior to Entry

We will send you a required COVID-19 screening form that can be electronically completed & returned. If you need assistance with the forms, please call 613-623-7100 and one of our office administrators will be more than happy to walk you through the process. All screening forms and new patient paperwork must be completed and submitted prior to entering the building for your scheduled appointment.



Social Distancing and Change of Accompaniment Will be in Effect

Once inside, please follow directional arrows to reduce contact with others and maintain 6 feet distance where possible. Guests will be temporarily limited to accompany only those patients who are 19 years or younger or where special arrangements have been made.

As an extra precaution, items from our comfort menu including neck pillows, earphones and blankets will be temporarily unavailable. As you may know, the office can get chilly so we recommend you bring a jacket to ensure you are comfortable during your appointment.





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RESPIRATORY MASKS

Will be Worn by All Team Members

Our entire team will wear masks for your safety and our clinical team will have an extra precautionary N95 mask that are rated to capture 95% of particles and offer the greatest level of protection against the virus. This level of "PPE" or Personal Protective Equipment is the new standard in the healthcare industry.

FACE SHIELDS AND PROTECTION

Will be Worn by Clinical Team Members During All Procedures

This practical intervention is included as part of our strategy to safely and significantly reduce transmission of the virus. In one study, face shields appear to significantly reduce the amount of inhalation exposure to influenza virus, another droplet-spread respiratory virus. Our clinical team will also be wearing disposable gowns that will be changed between each patient. As another precaution, our administrative team will greet you with a smile and help you through the check in and billing part of your visit, from behind clear plexiglass.

DAILY TEMPERATURE READINGS

For Both Patients and Team Members

Team members will be screened for symptoms and temperature upon arrival of each shift. Patients will be screened for symptoms through our online COVID-19 screening form mentioned above and temperature readings will be taken upon arrival. Any team member or patient with a temperature of 37.8℃ or above will be asked to leave immediately.

SANITIZATION REQUIREMENTS

For Common Areas and Restroom.

Additional time has been added between patient appointments to minimize patient interaction apply new safety protocols. Common areas including reception, restrooms, door handles, etc. will be disinfected hourly to ensure the highest level of sanitation.



CONTACT US



AEROSOL RISK REDUCTIONS

With the ReLeaf System

With this new system, suction occurs 280 degrees around the outer edge of the leaf in addition to the main line. This ensures a higher level of suction during all procedures which protects both you and our team at a higher level than ever before.

The soft and thin "leaf" allows you to close your mouth at any time and is designed for your maximum comfort so this extra safety precaution will never sacrifice your comfort and care.



JUST KNOW THAT WE'RE HERE FOR YOU

While the situation is ever changing, the Dentistry@Arnprior team is here for you.

RCDSO guidelines are now allowing us to perform non-essential and elective treatment. If you had an appointmnt that was cancelled due to COVID-19 we will call you to reschedule your appointment.

Feel free to give us a call at 613-623-7100 or send an email to info@dentistryatarnprior.ca if you have any questions regarding your cancelled or upcoming appointment.

Stay well! We look forward to seeing your smile soon!

